

TECHNOLOGY IS CHANGING THE WAY WE WORK

65%



2021

Demand for top talent will result in 65% of G2000 companies offering coworking and remote-work options that leverage pervasive access to enterprise and collaboration applications.

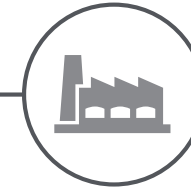
60%



2021

60% of G2000 companies will have adopted a future-workspace model — a flexible, intelligent, collaborative virtual/physical work environment — to improve employee experience and productivity.

20%

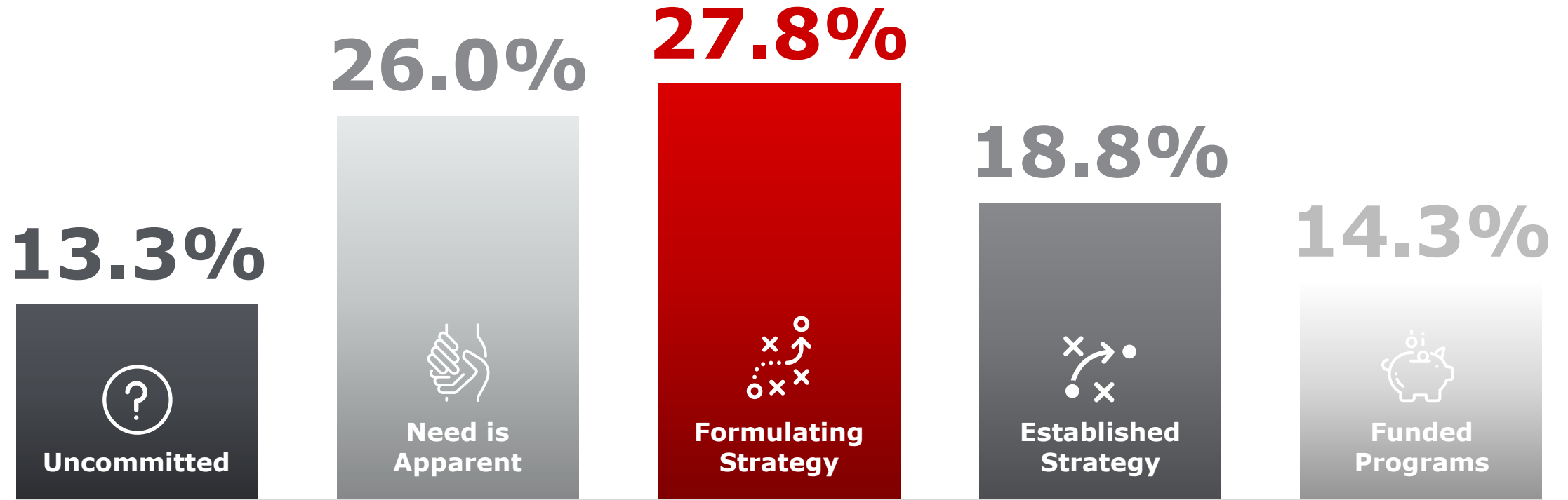


2024

50% of structured repeatable tasks will be automated and 20% of workers in knowledge-intensive tasks will have AI-infused software or other digitally connected technology as a "coworker."

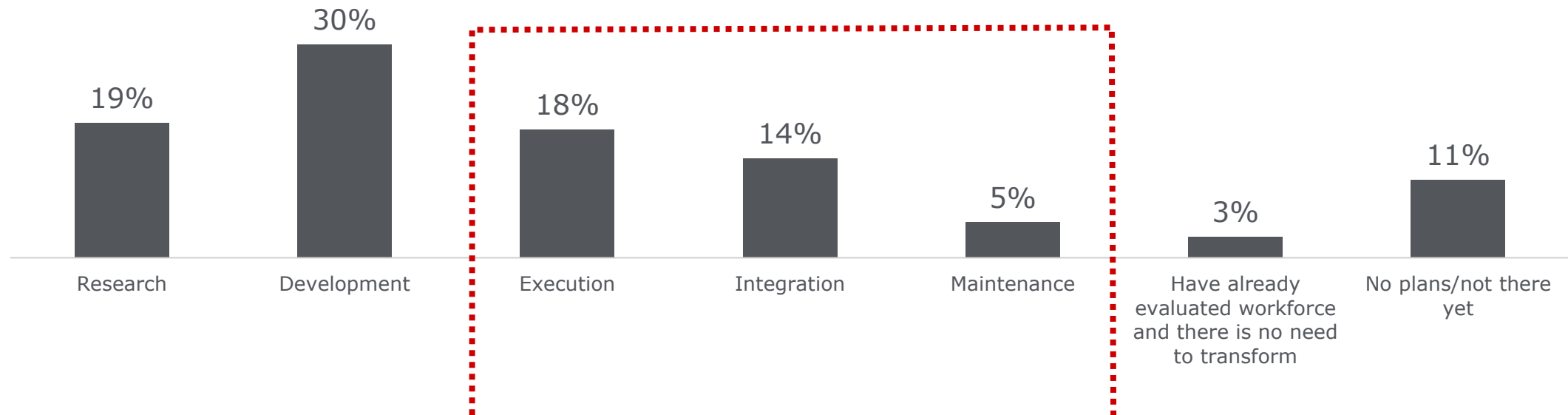


WORKPLACE TRANSFORMATION IS STILL IN EARLY DAYS



Q: What is your organization's approach to workplace transformation efforts?

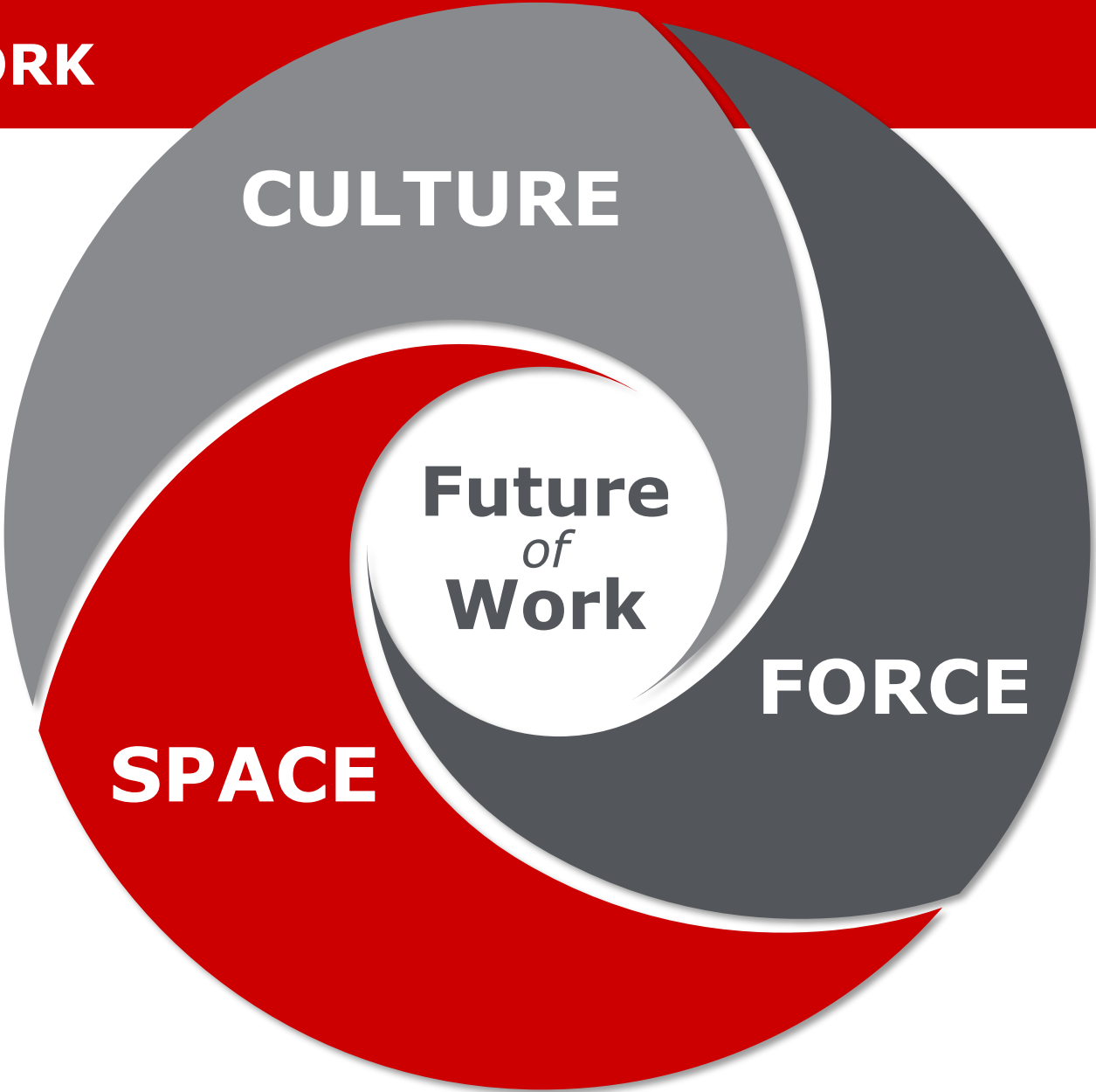
37 PERCENT OF ORGANIZATIONS HAVE IMPLEMENTED WORKFORCE TRANSFORMATION



Q. How would you describe your organization's progress with respect to workforce transformation?

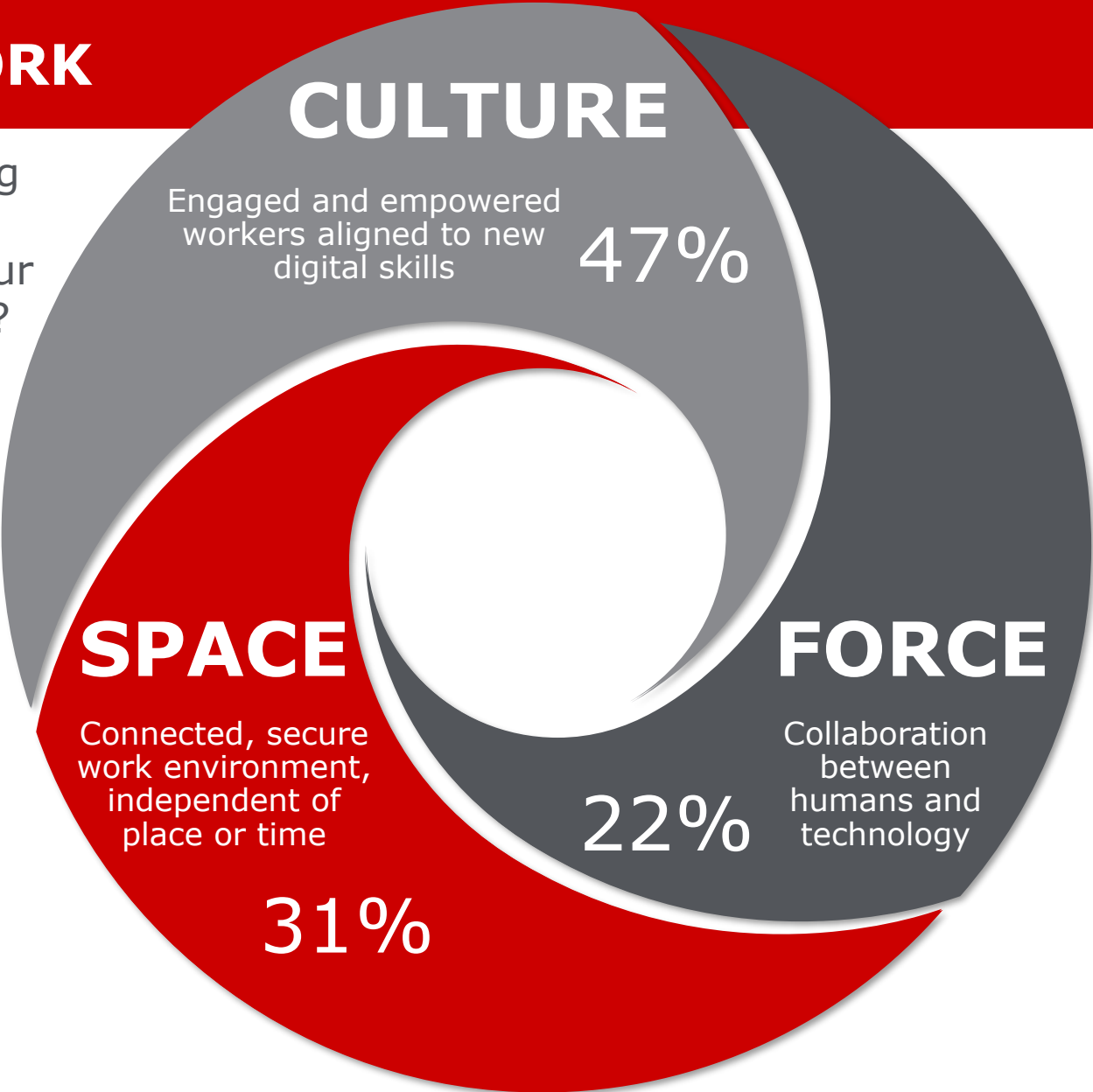
Source: 2019 IDG Digital Business Survey, Preliminary Results

FUTURE OF WORK



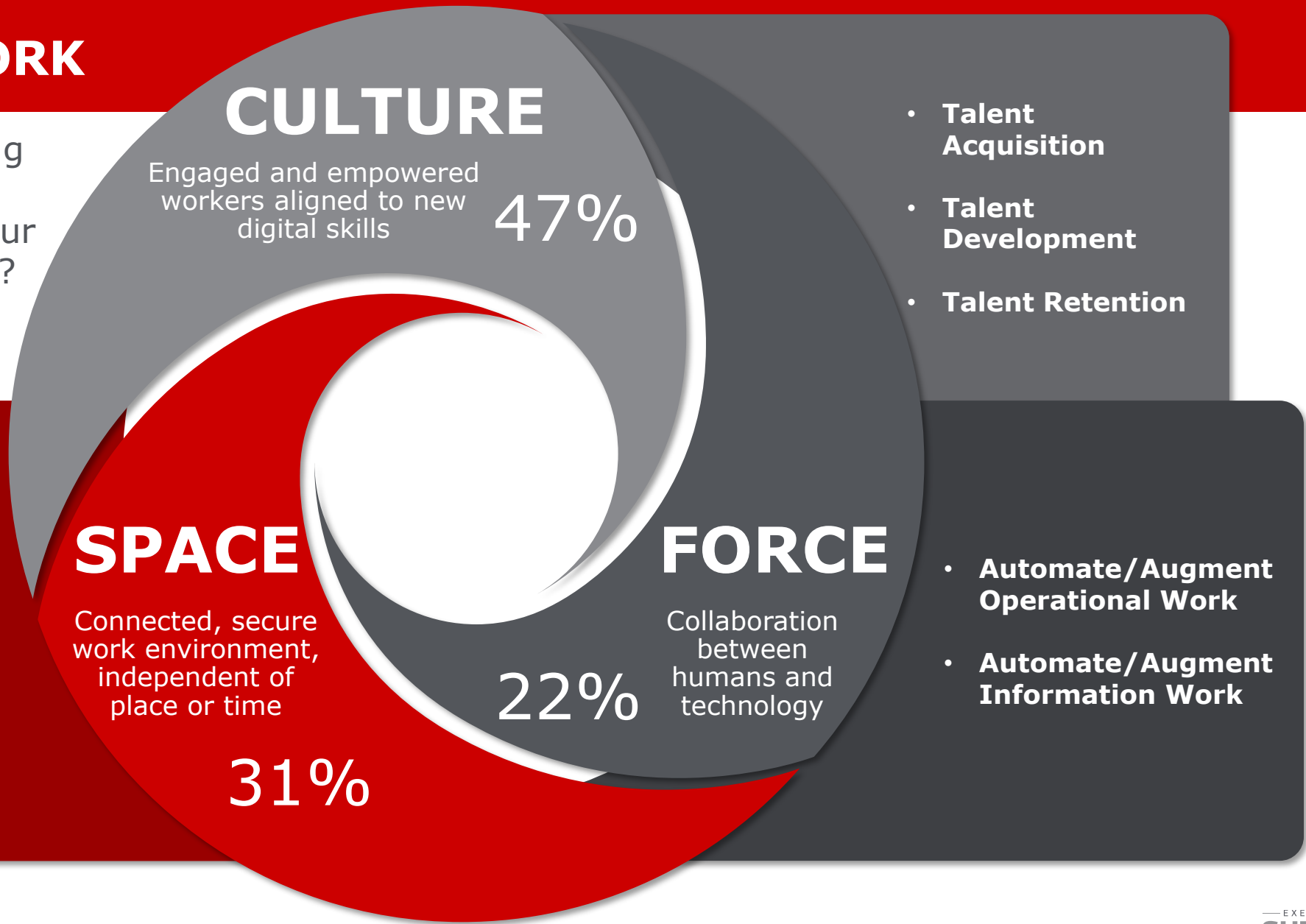
FUTURE OF WORK

Which of the following best describes the greatest focus for your organization in 2019?



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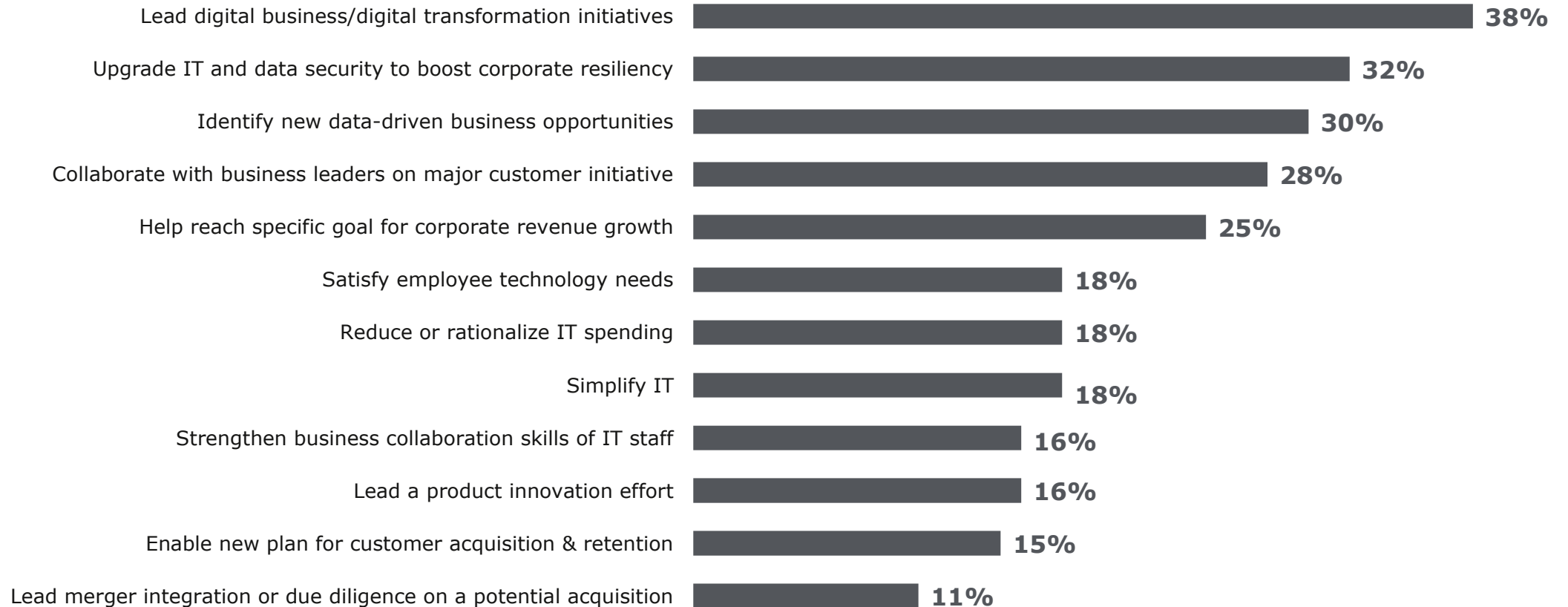
BETTER CUSTOMER EXPERIENCES AND IMPROVED PROCESSES ARE THE TOP DIGITAL BUSINESS OBJECTIVES



Q. What are the top objectives of your organization's digital business strategy?

Source: 2019 IDG Digital Business Survey, Preliminary Results

CEO TO CIO: YOUR PRIORITY IS DIGITAL BUSINESS



Q: What are the CEO's top three priorities for you in the coming year?

Source: State of the CIO, 2019