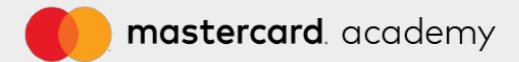


2019 SCHEDULE



	AVAILABLE	DURATION	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
PAYMENT FOUNDATIONS												
Introduction to Mastercard	On-demand	3										
Payments 101	On-demand	2										
Transaction Processing Overview	On-demand	1										
PRODUCTS & SERVICES												
CHIP AND CONTACTLESS												
EMV & M/Chip Implementation 101	On-demand Open seminar	2										
EMV & M/Chip Implementation for Acquirers	On-demand Open seminar	1										
EMV & M/Chip implementation for Issuers	On-demand Open seminar	1										
Enabling Contactless Payment	On-demand Open seminar	1										
How Chip Works & M/Chip Advance Features	On-demand Open seminar	1										
CORE												
CPS Modular Business Development & Optimization Workshop (27 modules for selection)	On-demand	2/3										
CPS Tools Training (7 modules for selection)	On-demand	1/2										
Smart Data Workshop - Basic & Advnced	On-demand	1/2										
PROCESSING												
Authorization Processing	On-demand Open seminar	2					8-9 BKK					
Settlement & Reconciliation	On-demand Open seminar	1				17-18 JKT						
Clearing & Settlement Services	On-demand Open seminar	2						19-20 KUL	16-17 HCMC			
IMPLEMENTATION & OPERATIONS												
Mastercard Consolidated Billing System (MCBS)	On-demand	1										
Effective Compliance Management using Mastercard Connect	On-demand	1				3 BKK					11 HCMC	
MasterCard Simulators (MAS & MCPS)	On-demand Open seminar	2		23-24 CMB	14-15 BJS							
RISK MANAGEMENT & COMPLIANCE												
DISPUTE RESOLUTION												
Introduction to Chargeback	On-demand	1										
Efficient Chargeback Processing	On-demand Open seminar	2		8-9 DAC 11-12 KTM						7-8 BOM 10-11 MAA		
Chargeback, Arbitration & Compliance	On-demand Open seminar	3	20-22 SUVA					12-14 BJS	30.9-1.10 HKG			

CITY CODE	CITY	COUNTRY
ADL	ADELAIDE	AUSTRALIA
AKL	AUCKLAND	NEW ZEALAND
BJS	BEIJING	CHINA
BKK	BANGKOK	THAILAND
BNE	BRISBANE	AUSTRALIA
BOM	MUMBAI	INDIA
CAN	GUANGZHOU	CHINA
CCU	CALCUTTA	INDIA
CHC	CHRISTCHURCH	NEW ZEALAND
CMB	COLOMBO	SRI LANKA
DAC	DHAKA	BANGLADESH
DPS	DENPASAR	INDONESIA
HAN	HANOI	VIETNAM
HKG	HONG KONG	CHINA
JKT	JAKARTA	INDONESIA
KTM	KATHMANDU	NEPAL
KUL	KUALA LUMPUR	MALAYSIA
MAA	CHENNAI	INDIA
MEL	MELBOURNE	AUSTRALIA
MNL	MANILA	PHILIPPINES
PNH	PHNOM PENH	CAMBODIA
POM	PORT MORESBY	PAPUA NEW GUINEA
RGN	YANGON	MYANMAR
SEL	SEOUL	KOREA
HCMC	HO CHI MINH CITY	VIETNAME
SHA	SHANGHAI	CHINA
SIN	SINGAPORE	SINGAPORE
SUVA	SUVA	FIJI
SYD	SYDNEY	AUSTRALIA
TYO	TOKYO	JAPAN
TPE	TAIPEI	TAIWAN
ULN	ULAN BATOR	MONGOLIA
VTE	VIENTIANE	LAOS
WLG	WELLINGTON	NEW ZEALAND
YTY	YANGZHOU	CHINA