



Dear IDG Enterprise,

The safety and wellbeing of our guests and colleagues is the top priority for Hyatt Regency Huntington Beach Resort & Spa.

We are closely monitoring the COVID-19 situation and following guidance issued by local authorities, the World Health Organization, the Centers for Disease Control and Prevention, which has deemed the immediate risk of this virus to the American public low at this time.

While there have been no confirmed cases of infection in Huntington Beach, and no travel restrictions or local ordinances indicating imminent risk in Huntington Beach or Orange County, our hotel remains committed to utilizing appropriate precautionary measures.

In January 2020, a comprehensive guide about COVID-19 was shared with all Hyatt hotels globally as well as guidelines on how best to operate given the situation. Since then, enhanced protocols have been implemented at the hotel, including greater frequency of cleaning high touch point areas such as elevator buttons, doorknobs, and public areas as well as increasing the number of hand sanitizing stations in high traffic areas and meeting spaces. Additionally, we are continuing to follow procedures for the deep cleaning of guestrooms and meeting spaces and are strongly encouraging all colleagues and guests to wash their hands frequently throughout the day.

Further, Hyatt has assembled a global cross-functional response team to monitor new information and promptly update company-wide guidance, and Hyatt has also engaged an infectious diseases and health expert to provide COVID-19 research findings and information.

We will continue to follow recommended measures, as provided by the Orange County Department of Public Health. Per their recent update as of Wednesday, 3/4, risk of infection to the public in Orange County is low and there is no recommendation to cancel business or social events.

As this dynamic situation evolves, we will remain vigilant and follow the recommended procedures and protocols of local and national health authorities to ensure the health and safety of our guests and colleagues.

Sincerely,

A handwritten signature in black ink, appearing to read "Peter Rice".

Peter Rice
General Manager