



KEEPING YOU SAFE AT RISI NA 2021

We are working closely with the Seaport Hotel Boston, to keep you as safe as possible during the event. This page will be updated regularly to reflect the most up to date state / city / venue guidance (**Last updated September 6th 2021**)



The Seaport hotel provides social distancing markers around throughout the property to remind guests to provide space for others. The hotel encourages all guests and team members to continue frequent hand washing, social distancing when necessary.



The City of Boston automatically adopted the CDC guidance related to mask requirements with the spike in COVID-19 cases rising in the impacted area. All individuals over the age of two is recommended to wear masks indoors in the city of Boston, even if they are fully vaccinated. This includes, but is not limited to, restaurants, retail stores, entertainment venues, conference centers and office settings.

As of Friday, August 27th masks are mandated in all spaces in the hotel [via an order from the Boston Public Health Commission](#). All Seaport Hotel guests, regardless of vaccination status, over the age of two(2) need to wear masks in public areas of the hotel, outside of their guestroom, as well as when exercising in Wave Health & Fitness. Exclusions are made when seated, eating and drinking, as well as in Wave, when swimming, showering or using the steam room.



The Seaport hotel has made an extensive range of enhancements to make all guests feel safe with everyone's wellbeing and security in mind with the challenges that COVID-19 has presented.

We are committed to the highest standards of cleaning and disinfecting of all guest rooms, suites, and common areas of the hotel. Our team members have been thoroughly trained on responsible hospitality and social distancing and unvaccinated team members are required to wear masks. Enjoy peace of mind that you are safe with us.

Technology Innovations

Hotel ventilation system is 4 pipe conditioning units with 30/30 pre-filters. The MERV rating on all secondary (Primary) air filters is MERV-14 followed by a bank of UV-C Lighting installed within each of the 12 central air handling units for further disinfecting of supply air.

Deeper, more frequent cleaning in meeting & event spaces

Advanced cleaning and sanitization protocols have been implemented. All of which meet or exceed the standards set by local, state and federal authorities. The frequency of cleaning and disinfecting meeting and convention areas has been increased. Hand sanitizing stations will be placed throughout the meeting and hotel spaces. Hand sanitizer dispensers will be available in all meeting rooms when in use.

Every guest room has been expertly cleaned and sanitized, over and above the Seaport hotel's AAA award-winning standards.



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Emphasis on hygiene & cleanliness

Each hotel has a hygiene and cleaning plan in place. Staff are required to be aware of and follow guidance for personal hygiene, physical distancing and Personal Protective Equipment (PPE), in compliance with all federal, state and local public health guidance. Hand sanitizing stations for guest use are placed in high traffic areas and public spaces.

Personalized package of sanitization wipes and personal sized bottle of hand sanitizer are in each guest room. PURE Allergy-Friendly rooms contain an in-room HEPA filter. For in-room-dining, there is only self pick-up. Housekeeping services are available daily. This service can be waived at check-in or by using the Do Not Disturb Light in each guest room. Hand Sanitizers, Sanitizing Wipes and UV-C Sanitizing Light Boxes for the Remote Control, phones and keys are located in each sleeping room.

The venue is responsible for general enhanced cleaning of all public areas. Fastmarkets will provide masks and sanitizer if needed.

Upon arrival

Self-parking is available in the Seaport Garage and valet parking has returned. If you are ill or have flu like symptoms, please do not attempt to check in.

Fastmarkets will provide a QR code to each attendee at registration for contactless event materials.

Hotel staff's health & safety

All hotel staff have gone through thorough training on the hotel's new safety, cleaning and sanitization protocols. They have been trained appropriately on how to respond to potential or confirmed cases of COVID-19 on property alongside all local, state and federal guidelines.

Venue staff are advised to stay home if they feel unwell. If a staff member servicing our event were to have a positive test result during/after the event all CDC/local & state guidelines pertaining to contact tracing would be followed.

COVID-19 reporting, notification, and room recovery protocol

Hotel protocols if a guest is presumed to have COVID, or is experiencing symptoms are:

- Guest would be asked to seek medical advice, follow all CDC and local/state laws pertaining to contract tracing, and if the guest becomes very ill, 911 would be called to assist the patient.
- The hotel does not report any confirmed cases onsite to the local government, as the establishment that the person gets tested at reports those numbers to the local public health authority.

For more information regarding travel and safety regarding COVID-19 please visit the website below:

<https://www.cdc.gov/coronavirus/2019-ncov/travelers/travel-during-covid19.html#unvaccinated-people>