Day in the life of a QuickBooks Live Bookkeeper
Speakers

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Intuit Expert Network Leader

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Disclaimer: All features, benefits, roles in this presentation are subject to change without notice
Connecting people to experts

#QBConnect  |  WiFi: QBConnect
The Journey of a QuickBooks Live Bookkeeper

Joining the team
Ready...

Getting started
Set...

Being a QBK
Go!
The Journey of a QuickBooks Live Bookkeeper

Joining the team

Getting started

Being a QBK

Ready...

Set...

Go!
Working on QuickBooks Live

The role:
Part-time (20-30 hours week)
Year-round work
A fixed schedule that fits your life, with hours between 6AM-6PM PST M-F

Benefits:
401k enrollment with a match by Intuit
Employee stock purchase plan (ESPP)
Bonus incentives
Employee Assistance Program
Flexible scheduling
Learning and growth opportunities

Disclaimer: Role and benefits subject to change
Qualifications

**One of the following:**
Active CPA credential (Certified Public Accountant)
Active CPB credential (Certified Public Bookkeeper)
Bachelor’s degree
3+ years managing the books for a Small Business

**and all of the following:**
Active QuickBooks Online ProAdvisor certification
1 or more years experience working with QuickBooks Online
Proficient with technology
Strong customer service skills
Ability to work independently in a fast-paced environment
Identifying top talent at all levels

Qualifications

Assessment

Associate Bookkeeper

Senior Associate Bookkeeper

Expert Bookkeeper

Senior Expert Bookkeeper
The Journey of a QuickBooks Live Bookkeeper

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Being a QBK
Go!
The ‘unboxing’ experience

Before your first day, we set you up with the gear you need for your remote workspace
Our training program

The week-long training program includes self-paced learning, team touchpoints, and peer sessions.
Getting connected

Though remote, our bookkeepers are connected into the larger expert network:

- **Manager 1:1**
- **Team Slack rooms**
- **Community Platform** (coming soon!)
- **Ongoing team touchpoints**
Community platform

The expert community platform seeks to provide a sense of belonging by providing a personalized platform for our experts to connect.

Its focus is on creating meaningful interactions and relationships with other experts while providing opportunities for them to keep their expertise sharp.

Coming soon!
The Journey of a QuickBooks Live Bookkeeper

Joining the team
Ready...

Getting started
Set...

Being a QBK
Go!
Working for QuickBooks Live

Make extra money
Earn an attractive hourly wage while working virtually from your home office.

Make more of your time
Manage your own schedule by taking appointments set up by Intuit that fit your availability

Make more small businesses successful
Help them set up their books, manage them month to month, and provide valuable insights through reporting. You’ll also help them get the most out of using QuickBooks.

Make more of your talent
Exchange knowledge with an industry-leading community of bookkeepers and take advantage of available resources on demand.
Serving customers

Serve as a primary Bookkeeper for a book of business...

...or specialize in delivering a piece of the customer experience
Serving customers

Leverage your team members and resources to solve the complex issues...

...and connect with your customers to share progress and offer support
What do our Bookkeepers say?

“I’ve been a bookkeeper and an accountant for twenty five years but there are things that I don't know. And having the ability to reach out to anyone in our network to ask the questions I need to make certain that my small business receives the best service possible has been an amazing resource.”
- Dayna, 25 years of bookkeeping experience

“Joining QuickBooks Live has definitely impacted my business in a huge way. I've been able to serve small business owners all over the United States. I'm not locked geographically to the small business owners in my area.”
- Jon, 3 years of bookkeeping experience

“Well we have a really flexible schedule; you can work from 6:00 a.m. to 6:00 p.m PST. We work all across the country and you can pick your times that work best for you and you can also work with your small businesses to find a schedule that works for both of you. So it's really flexible and it works well for everyone involved.”
- Kiva, 20 years of bookkeeping experience
Growing with QuickBooks Live

Expert
Serve our customers and
grow your expertise

Lead
Support our experts and
develop your leadership skills

Manager
Lead a team and
shape our service
Questions
Rate this Session on the QuickBooks Connect Mobile App
Provide feedback to help us design content for future events

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4. Add **Ratings**
Material Download

1. Find the session on the agenda
2. Select + for more information
3. Download PDF of slides and/or supplemental material

https://quickbooksconnect.com/agenda/
Graveyard
Our training program

2 weeks on training including live sessions, self-paced learning, Advanced Certification

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Getting connected

Manager one-to-ones
to set your schedule and make sure you’re prepared for your first day; ongoing to provide coaching and support

Team slack rooms
to seek and share expertise, handle service issues, and communicate updates

Ongoing team touchpoints
to ask questions, swap tips, discuss procedure changes, and learn about upcoming plans and changes

Community Platform
to share your profile and connect with other experts on topics you care about
Our training program

The week-long training program includes self-paced learning, team touchpoints, and peer sessions

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Our training program

Bookkeeper Role

Welcome to Training Support

Your QuickBooks Live Learning Journey

Welcome to QuickBooks Live Training